



## **Daher is no. 1 for the second consecutive year with its TBM very fast turboprop aircraft in Pro Pilot magazine's annual product support survey**

**Tarbes, France, August 31, 2022** – For the second consecutive year, Daher has been rated no. 1 for aftersales service with its TBM very fast turboprop aircraft family in Professional Pilot magazine's yearly corporate aviation support survey.

Its 9.04 overall score was the highest for any of the turboprop- and jet-powered corporate aircraft manufacturers covered by the magazine's latest annual analysis.

“Our #1 ranking again this year underscores the continued emphasis on maintaining the highest levels of customer satisfaction – built on our TBM Care team's dedication and the commitment of our global Service Center network,” stated Nicolas Chabbert, the Senior Vice President of Daher's Aircraft Division. “I want to personally thank the TBM owners and operators who provided their input for the 2022 survey, and who represent the passion of the Daher aviator community.”

Conducted for the past 32 years, the Pro Pilot assessment incorporates responses of corporate aircraft owners and operators in seven categories: spares availability, company response time, the cost of parts, service speed in AOG (aircraft on ground) situations, technical manuals, technical representatives and service satisfaction.

The survey includes comments from responding aircraft owners/operators. TBM inputs for the 2022 survey included the following feedback:

- "We love our TBM 940, and we love the Daher people and culture even more. They have a true 'spirit to serve.'"
- "All we've received from Daher has been phenomenal customer service. There is 24/7 availability."
- We've received prompt responses to all our requests, and extensive documentation and manuals are easily accessible. Also, our TBM 940 is under a 5-year broad warranty, which is a much appreciated benefit of a new aircraft."


Raphael Maitre, the Daher Aircraft Division's Vice President of Customer Support, said: "The 2022 survey reflects our comprehensive support strategy that covers an increasingly wide spectrum – from responsive aircraft updates, quality management, sales and the training experience to a major emphasis on our digital initiatives and an unabated focus on controlling the costs of spares."


- See Professional Pilot magazine for the full [2022 Corporate Aircraft Product Support survey](#).

#### **About Daher – [www.daher.com](http://www.daher.com)**

Daher is an aircraft manufacturer and an industry and service equipment supplier. Daher asserts its leadership in three main businesses: aircraft manufacturing, aerospace equipment and systems, logistics and supply chain services; and achieved a turnover of 1.2 billion euros in 2021. With the stability provided by its family ownership, Daher has been committed to innovation since its creation in 1863. Today, present in 13 countries, Daher is a leader in Industry 4.0, designing and developing value-added solutions for its industrial partners.

Daher also is on social networks:

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#### **About Daher's aircraft product line – [www.kodiak.aero](http://www.kodiak.aero) / [www.tbm.aero](http://www.tbm.aero)**

Daher manufactures two families of single-engine turboprop airplanes: the Kodiak utility aircraft in Sandpoint, Idaho, USA, and the very fast pressurized TBM in Tarbes, France.


The Kodiak 100 Series III is an unpressurized 8-10-seat airplane equipped with Garmin's G1000 NXi avionics, capable of operating on uneven and unimproved runways, or on water in the amphibious version. Its unique combination of robust construction and remarkable 3,530 lb. useful load has resulted in many additional applications for the Kodiak, including special missions, medevac, as a skydiving platform and more.


Daher introduced the larger Kodiak 900 version in 2022, featuring a fuselage length extension of 3.9 feet for more passenger room and cargo space, a cruise speed increase to 210 KTAS, and a greater useful load while offering a maximum range of 1,129 nm.

Current TBM models in production are the TBM 910, equipped with Garmin's G1000 Nxi avionics system, controlled by a keypad; and the TBM 960, featuring Pratt & Whitney Canada's PT6E-66XT engine and a dual-channel digital Engine and Propeller Electronic Control System (EPECS), an autothrottle, Garmin's G3000 avionics with touchscreen controller, and the HomeSafe™ emergency autoland system. Both models offer increased automation and superior performance.



As of June 30, 2022, a total of 309 Kodiak and 1,079 TBM aircraft had been delivered to international owners and operators, with the global fleet accumulating some 2.2 million flight hours.

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Daher ranked no. 1 in Pro Pilot's 2022 product support survey

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