



## North America Personnel Directory

### CEO

| NAME             | RESPONSIBILITY                    | TELEPHONE     | CELLULAR     | EMAIL  |
|------------------|-----------------------------------|---------------|--------------|--|
| Nicolas Chabbert | CEO of Socata North America, Inc. | +33 681269111 | 954-907-3616 | <a href="mailto:n.chabbert@daher.com">n.chabbert@daher.com</a> |

### CUSTOMER SUPPORT

|                   |   |                       |              |  |
|-------------------|---|-----------------------|--------------|--|
| Charles Holomek   | VP Customer & Network Care, head of Network, Service Engineering, Training & Warranty                       | 954-893-1408          | 954-701-4708 | <a href="mailto:c.holomek@daher.com">c.holomek@daher.com</a>         |
| Phil Santoro      | AOG Manager, Special Projects & NTSB Liaison  | 954-893-1416          | 954-609-3572 | <a href="mailto:p.santoro@daher.com">p.santoro@daher.com</a>         |
| Marcel Kim        | Manager Service Engineering, coordinates engineering repair drawings & engineering resolutions with factory | 954-893-1160          | 954-907-3394 | <a href="mailto:m.kim@daher.com">m.kim@daher.com</a>                 |
| Paulo Castro      | Manager, Customer & Network Care, assists Service Network & customers with aircraft support                 | 954-893-1413          | 954-224-5882 | <a href="mailto:p.castro@daher.com">p.castro@daher.com</a>           |
| Ruben Castellanos | Field Service Representative, assists Service Network & customers with aircraft support                     | 954-893-1400<br>x1411 | 954-907-3397 | <a href="mailto:r.castellanos@daher.com">r.castellanos@daher.com</a> |
| Alejandro Prem    | Manager Training, oversees pilot and maintenance training   | 954-274-6435          | 954-274-6435 | <a href="mailto:a.prem@daher.com">a.prem@daher.com</a>               |
| William Hosey     | Manager Warranty, administrator of warranty, TCP & PCP programs   | 954-893-1400<br>x1425 | 954-415-8544 | <a href="mailto:w.hosey@daher.com">w.hosey@daher.com</a>             |

### SALES

|                    |   |                       |              |  |
|--------------------|---|-----------------------|--------------|--|
| Michel de Villiers | VP Sales, direct aircraft sales in AL, FL, GA, MS, NC, SC, TN               | 954-893-1414          | 954-993-8477 | <a href="mailto:m.de-villiers@daher.com">m.de-villiers@daher.com</a> |
| Rui Almeida        | Director Sales, direct aircraft sales in Latin America except Brazil        | 954-893-1410          | 954-907-3391 | <a href="mailto:r.almeida@daher.com">r.almeida@daher.com</a>         |
| Mike Sarsfield     | Director Sales, direct aircraft sales in Southeast USA                      | 770-458-2425          | 770-335-4745 | <a href="mailto:m.sarsfield@daher.com">m.sarsfield@daher.com</a>     |
| Melony Erice       | Sales Administration Coordinator, provides support for Daher aircraft sales | 954-893-1400<br>x1458 | 609-682-2895 | <a href="mailto:m.eric@daher.com">m.eric@daher.com</a>               |

**SERVICE CENTER - POMPANO BEACH AIRPORT (KPMP) - POMPANO BEACH, FLORIDA**

| NAME             | RESPONSIBILITY   | TELEPHONE             | CELLULAR     | EMAIL  |
|------------------|--|-----------------------|--------------|--|
| Mike Bennett     | VP Operations, head of Florida Service Center and Florida's parts warehouse                              | 954-893-1400<br>x1428 | 954-907-3395 | <a href="mailto:m.bennett@daher.com">m.bennett@daher.com</a>         |
| Dino Fantinato   | Director of Maintenance, in charge of all aircraft repair & maintenance in the Florida Service Center    | 954-893-1405          | 954-629-1120 | <a href="mailto:d.fantinato@daher.com">d.fantinato@daher.com</a>     |
| Alfonso Arce     | Maintenance Support Representative, supports aircraft repair & maintenance in the Florida Service Center | 954-893-1400<br>x1422 | 954-558-2167 | <a href="mailto:a.arce@daher.com">a.arce@daher.com</a>               |
| Scott Ross       | Shop Manager, supervisor for the mechanics in the Florida Service Center                                 | 954-893-1422          | 954-554-7277 | <a href="mailto:s.ross@daher.com">s.ross@daher.com</a>               |
| Bernard Varailon | Avionics Technician & Avionics Modifications   | 954-893-1445          | 954-558-1462 | <a href="mailto:b.varailon@daher.com">b.varailon@daher.com</a>       |
| Kam Phongsavath  | Director of Quality, provides quality assurance & review of aircraft logs for the service center         | 954-893-1420          | 954-536-0750 | <a href="mailto:k.phongsavath@daher.com">k.phongsavath@daher.com</a> |

**PARTS**

|                  |  |              |              |  |
|------------------|--|--------------|--------------|--|
| Nick DeBrizzi    | Parts Manager for all TBM and TB parts in the Americas   | 954-893-1407 | 954-536-3847 | <a href="mailto:w.hosey@daher.com">w.hosey@daher.com</a>           |
| Mike Klockowski  | Customer Orders Manager, provides parts to the Service Center Network, direct sales of TBM parts in AL, FL, GA, MS, NC, SC, TN | 954-893-1418 | 954-907-3392 | <a href="mailto:m.klockowski@daher.com">m.klockowski@daher.com</a> |
| Ruan Luiz Santos | Spare Part Sales, provides parts to the Service Center Network, direct sales of TBM parts in AL, FL, GA, MS, NC, SC, TN        | 954-893-1423 |              | <a href="mailto:r.santos@daher.com">r.santos@daher.com</a>         |

**FINANCE**

|                  |   |              |              |  |
|------------------|---|--------------|--------------|--|
| Patricia Chase   | Director Finance & Administration   | 954-893-1159 | 954-798-3827 | <a href="mailto:p.chase@daher.com">p.chase@daher.com</a>       |
| Heather Thompson | Accounts Payable & Receivable Administrator, customer statements, billing & credits | 954-893-1412 |              | <a href="mailto:h.thompson@daher.com">h.thompson@daher.com</a> |

**INFORMATION SYSTEMS**

|               |   |              |              |  |
|---------------|---|--------------|--------------|--|
| Frederic Phan | Manager Information Technology, support of Daher computer systems, websites & databases | 954-893-1400 | 954-907-3390 | <a href="mailto:f.phan@daher.com">f.phan@daher.com</a> |
|---------------|---|--------------|--------------|--|